

The below **Connecticut Water WRAP Customer Eligibility Authorization Checklist** form is designed to help social service agencies collect the necessary information to qualify customers for the program. Please complete and email to [collections@ctwater.com](mailto:collections@ctwater.com)



**WRAP CUSTOMERS PROGRAM - ELIGIBILITY AUTHORIZATION**

CWC Account # \_\_\_\_\_ Customer Name: \_\_\_\_\_

Customer Phone # \_\_\_\_\_ Customer Email: \_\_\_\_\_

Customers wishing to apply for the Connecticut Water **WRAP** (Water Rate Assistance Program) need to be qualified utilizing an eligibility checklist from their local community social service office or Operation Fuel. These agencies are identified as providing assistance for customers having a past due balance or are in need of some type of assistance to maintain water service.

Connecticut Water does not require a copy of the eligibility checklist but requests the agency confirm the customer's identity and income. This ensures agency guidelines are followed and funds reach those customers who are in most need of assistance.

The following items are acceptable forms of verification in order to qualify for CWC **WRAP** assistance program

**NOTE: Owners of multi-family, seasonal, commercial or industrial property are not eligible for program.**

Please initial that these items have been verified.

Identity: \_\_\_\_\_

Income: \_\_\_\_\_

Tenants: Copy of fully completed Billing Authorization Form

Agency submitting request: \_\_\_\_\_ Date: \_\_\_\_\_

Signature of authorized representative: \_\_\_\_\_ Printed name: \_\_\_\_\_

For Connecticut Water Company Use Only:

Has customer previously applied for H2O or Operation Fuel assistance?  Yes  No

Was assistance through H2O or Operation Fuel provided?  Yes  No When: \_\_\_\_\_ Amount: \$ \_\_\_\_\_

Copy of Shut off Notice provided?  Yes  No Shut Date: \_\_\_\_\_ Amount Due: \$ \_\_\_\_\_

Has the customer contacted CWC to set up a Deferred Payment Arrangement (DPA)?  Yes  No

Approved by:

CWC notified? By telephone to 800-286-5700  
By email to [collections@ctwater.com](mailto:collections@ctwater.com)