



Fact Sheet

Mansfield

Pay your bill online by check or credit card at www.ctwater.com

SCHEDULE OF APPROVED RATES

The following rates for water service were approved by the Department of Public Utility Control (DPUC) in Docket 09-12-11 effective July 14, 2010.

The charges for all customers include a **Basic Service Charge** and a **Commodity Charge**. The Basic Service Charge is applied each billing period to help cover certain fixed costs such as meter reading, testing and replacement, bill preparation and processing, etc. *These Basic Service Charges are applied even if there is no consumption at a premise during a particular billing period.* The Commodity Charge is determined by the amount of water used during the billing period. The commodity charge shows on the bill in units of gallons or cubic feet depending on how the meter installed at your premises records the usage.

Customer bills are issued once per month. The number of days in a billing cycle may vary slightly, but your service charge and consumption reflect the usage and billing period for your account. Your bill is the combination of the Basic Service Charge for the meter size at your account, the amount of water used during the billing period times the Commodity Charge for your customer class, as well as any other special charges or interest due on your account.

YEAR ROUND BASIC SERVICE CHARGES

Meter Size	Monthly	Daily Rate
5/8"	\$ 20.77	\$0.683
3/4"	\$31.15	\$1.024
1"	\$51.92	\$1.707
1-1/2"	\$103.83	\$3.414
2"	\$166.13	\$5.462
3"	\$311.50	\$10.241
4"	\$519.17	\$17.069
6"	\$1,038.33	\$34.137
8"	\$1,661.33	\$54.619
10"	\$2,388.16	\$78.515

YEAR ROUND COMMODITY CHARGES

METERED CONSUMPTION

Connecticut Water - Former BUI Eastern Division		
Customer Class	Per 1,000 Gallons	Per 100 Cubic Feet
Residential (All systems except Pilgrim Hills, Pinewood and Redwood Farms)	\$5.722	\$4.280
Residential (Pilgrim Hills, Pinewood and Redwood Farms only)	\$6.899	---
Commercial	\$4.941	---
Public Authority	\$4.712	---

YEAR ROUND FLAT RATE CUSTOMERS

Charges for customers on unmetered flat rate are applied each monthly billing period, even if there is no consumption at a premises during the billing period.

Senior Housing (including Jensen's Rolling Hills and Beechwood Communities)	\$30.69
Residential (All except Westchester East and Westchester Village customers)	\$55.38
Residential (Westchester East and Westchester Village customers)	\$41.53
Seasonal	\$44.00

SCHEDULE OF SPECIAL CHARGES

The Department of Public Utility Control (DPUC) Decision authorizes separate Fire Protection Charges as well as a number of Special Charges for various non-routine services.

SERVICE TURN ON / OFF & METER CHARGES	
Service Turn Off – Normal Hours	\$40
Service Turn On – Normal Hours	\$40
Service Turn Off – After Hours	\$60
Service Turn On – After Hours	\$60
Service Turn On – Large Meter \geq 2" – Normal Hours	\$40
Service Turn On – Large Meter \geq 2" – After Hours	\$60
Service Turn On at Curb – Normal Hours	\$40
Service Turn On at Curb – After Hours	\$60
Frozen Meter Charge – Normal Hours	\$50
Frozen Meter – After Hours	\$75
MISCELLANEOUS FEES & CHARGES	
Bulk Water Account Activation	\$50
Bulk Water Commodity Charge	Commercial Meter Rate
Unauthorized Hydrant Use	\$200
Unauthorized Water Use	\$200
Curb Box Repairs – Equipment Required	\$300
Curb Box Repairs – Hand Dug	\$100
Cross Connection Notice Fee	\$40
COLLECTION FEES	
Returned Check Fee	\$30
Late Payment Fee*	1.5% per month

*Note: Late payment/interest charges are applied to amounts past due 30 days or more at a rate of 1.5 percent per month. Interest charges will appear on customer notices and subsequent bills based on the amount outstanding and time past due.

PRIVATE FIRE PROTECTION CHARGES	
Connection Size	Per Month Charge
6" Service Connection	\$141.89

PUBLIC FIRE PROTECTION CHARGES	
	Monthly Charge
Per Hydrant	\$20.40 each
Per Inch-Foot	\$0.01006

If you need additional information on this topic or have specific questions, please feel free to contact Connecticut Water Company customer service staff at 1.800.286.5700.

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