

# CONNECTICUT WATER

## Lead in Drinking Water Information Guide

### Quick Facts

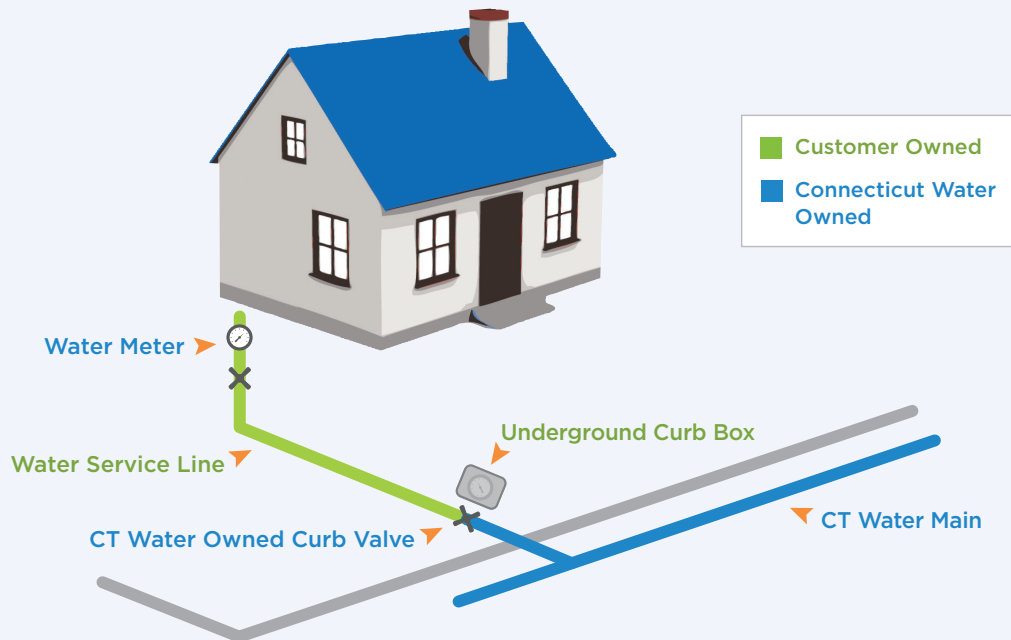
Lead is rarely found in water sources (reservoirs, wells, etc.) and **is not found in your drinking water when it leaves our water treatment facilities.** The primary way lead enters tap water is when the water comes in contact with lead water lines or household plumbing made from lead.

Lead pipes have historically been used for service lines and household plumbing, but have been prohibited since 1986. **Some older homes may still contain lead service lines and/or plumbing.** (See image below to better understand your water service line.)

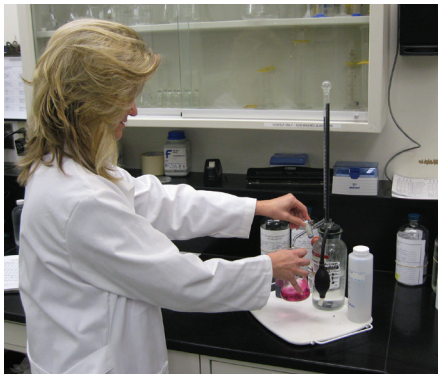
**Consuming high levels of lead can cause serious health effects.** Connecticut Water works closely with state and federal agencies to educate customers on the primary sources of lead in drinking water.

### Primary Sources of Lead in Drinking Water

			
<b>Water Service Lines Constructed with Lead</b>	<b>Faucets and Fixtures</b>	<b>Copper Pipes with Lead Solder</b> (made or installed before 1986)	<b>Lead Goosenecks</b> (shorter pipes that connect the lead service line to the main)







## WHAT WE DO TO PROTECT YOU

### TEST

We test our water quality from the source, through the distribution system, and to your tap. Lead has not been detected in any of our sources of supply or in our distribution system.

### TREAT

Your water is treated to minimize the potential of absorbing lead from any lead pipes or fixtures at your home.

### COMPLY

We fully comply with all state and federal requirements regarding sampling for lead in drinking water and provide documentation of results to state health officials and on our website.

## DOES YOUR HOME CONTAIN LEAD PIPES OR FIXTURES?

These actions can reduce your exposure:

### FLUSH YOUR PIPES

Every time your water has not been used for several hours, flush the water pipes. Simply run your water for a few minutes prior to consumption.

### WATER FILTER

Consider using a Safe Drinking Water Act certified water filter.

### COLD WATER

Use cold water for drinking and cooking.

### REPLACE SERVICE LINE

Consider replacement of your water service line.

## QUESTIONS?

Please call us at 800-286-5700  
or email [customerservice@ctwater.com](mailto:customerservice@ctwater.com)

### ADDITIONAL RESOURCES:

Annual Water Quality Reports  
[ctwater.com/WaterQualityReport](http://ctwater.com/WaterQualityReport)

United States Environmental Protection Agency (EPA)  
[epa.gov/safewater](http://epa.gov/safewater)

Connecticut Department of Public Health Drinking Water Section  
[portal.ct.gov/DPH/Drinking-Water/DWS/Consumer-Information](http://portal.ct.gov/DPH/Drinking-Water/DWS/Consumer-Information)