

## PROCEDURE FOR SERVICE ACTIVATION OF SEASONAL CUSTOMERS

### SPRING

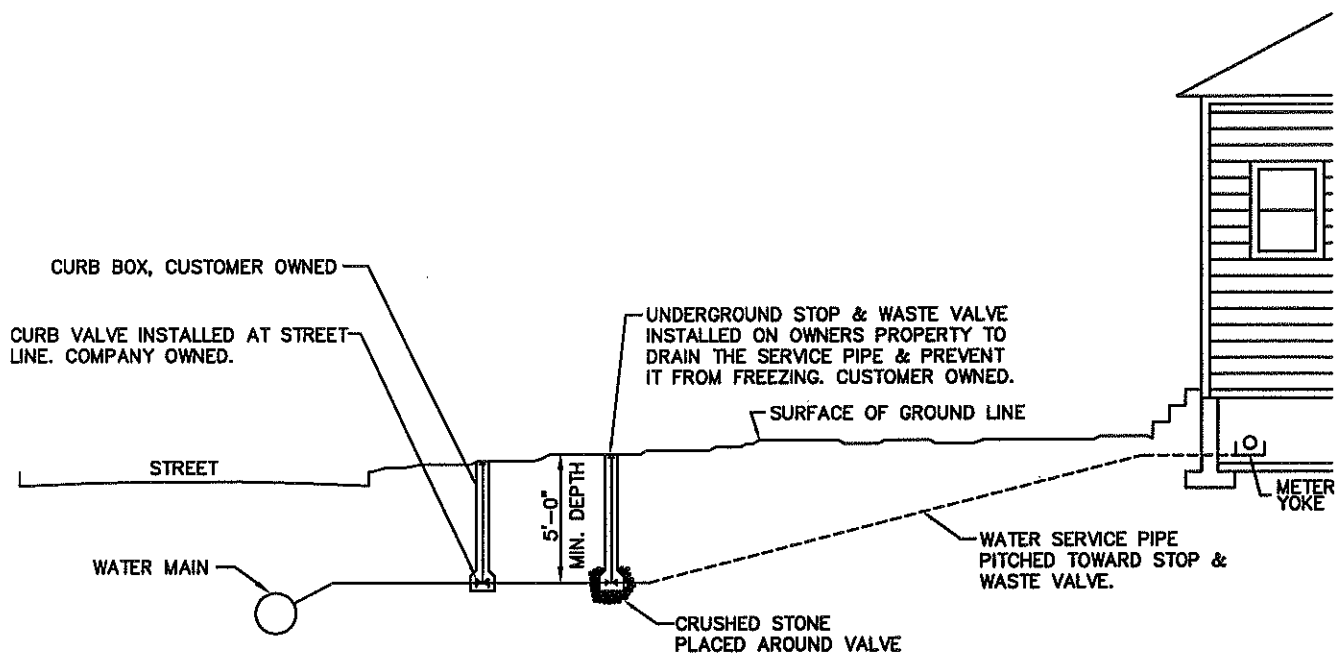
- To ensure that water enters the premise only under the customer's control, please ensure that the customer owned "Stop & Waste\*" valve (or other isolation valve) is in the "OFF" position.
- Connecticut Water Company (CWC) will activate the service up to said customer owned valve. CWC will ensure that water is not flowing into the subject dwelling before leaving the company owned valve in the "OPEN" position. Should the field service representative find that water is "running" into the subject dwelling, CWC will leave the company owned valve in the "OFF" position, and the customer of record will need to schedule an appointment for activation. Said appointment will be subject to CWC availability after completion of activation of all other seasonal accounts.
- Once CWC activates service, the customer, or customer's agent, will then be able to turn on the customer owned valve at his/her leisure.

## PROCEDURE FOR SERVICE DEACTIVATION OF SEASONAL CUSTOMERS

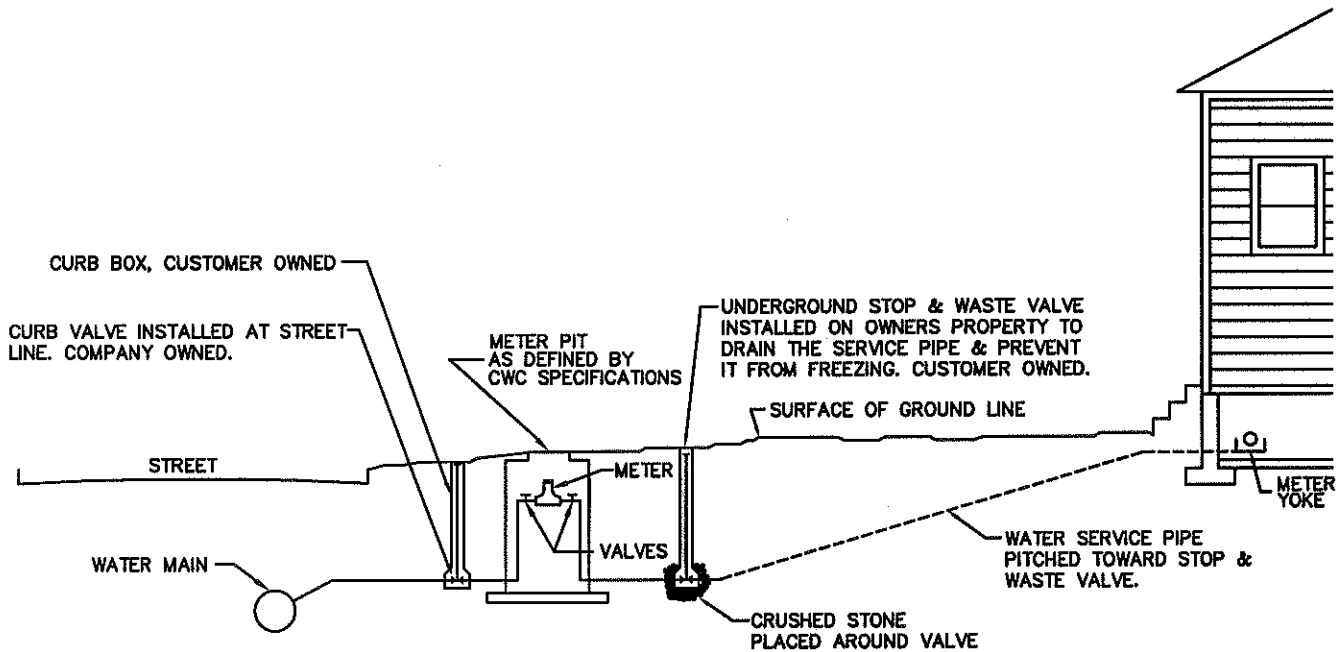
### FALL

- The customer shall be responsible for closing the "Stop & Waste" valve and for draining/winterizing the plumbing of the subject dwelling.
- CWC will turn the company owned valve to the "OFF" position to deactivate the service line from the main. CWC will also, at this time, read (and remove if applicable) the meter for final billing.

\* The "Stop & Waste" valve is constructed in such a manner so that, when in the "OFF" position, it stops the flow of water into the home and drains the service line from the subject dwelling to the valve. See schematic on the opposite side of this sheet for typical seasonal service layout.



TYPICAL SEASONAL  
WATER SERVICE INSTALLATION



TYPICAL SEASONAL  
WATER SERVICE INSTALLATION  
WITH METER PIT