



Fact Sheet

Mansfield Rates

Pay your bill online by check or credit card at www.ctwater.com

Rates and any applicable surcharges for water service for Connecticut Water are approved by the Public Utilities Regulatory Authority (PURA). Approved rates for all of the Connecticut Water systems are available on our Web site www.ctwater.com.

The charges for all customers include a **Basic Service Charge** and a **Commodity Charge** and any **Applicable Charges or Credits**.

- **Basic Service Charge** is applied each billing period to help cover certain fixed costs such as meter reading, testing and replacement, bill preparation and processing, etc. The basic service charge is based on the meter size at your account. *These Basic Service Charges are applied even if there is no consumption at a premise during a particular billing period.*
- **Commodity Charge** is based on the amount of water used during the billing period times the applicable charge for your customer class (residential, commercial, industrial, public authority and seasonal). The commodity charge shows on the bill in units of gallons or cubic feet depending on how the meter installed at your premises records the usage.
- **Applicable Charges or Credits** are those PURA approved charges applied on a percentage basis to the total of the Basic Service Charge, Commodity Charge and miscellaneous service charges as noted below. These may include:

Water Infrastructure and Conservation Adjustment (WICA). The WICA recovers the costs for eligible infrastructure projects and the WRA ensures that water utilities do not over-collect or under-collect the revenues that were approved in rates by PURA. The WICA may be adjusted every 6 months.

Water Revenue Adjustment (WRA). The WRA is reviewed annually and may be a charge or credit on customers' bills based on actual revenues collected in the prior year. WRA is applied to miscellaneous service charges and service fees.

CT Department of Public Health (DPH) Safe Drinking Water Fee. This new charge is a result of a law passed by the Connecticut legislature in 2017 that established a Safe Drinking Water Assessment fee for all public water systems in the state. This fee was established to help fund the Connecticut Department of Public Health (DPH) so they can maintain their Safe Drinking Water Program and meet their obligations under the Federal Safe Drinking Water Act, as other state and federal funding has been reduced. This is a pass through charge to the state.

YEAR ROUND BASIC SERVICE CHARGES

Meter Size	Monthly	Daily Rate
5/8"	\$ 25.58	\$0.842
3/4"	\$38.36	\$1.261
1"	\$63.95	\$2.103
1-1/2"	\$127.89	\$4.205
2"	\$204.63	\$6.728
3"	\$383.67	\$12.614
4"	\$639.46	\$21.024
6"	\$1,278.90	\$42.046
8"	\$2,046.24	\$67.274
10"	\$2,941.48	\$96.706

YEAR ROUND COMMODITY CHARGES

METERED CONSUMPTION

Customer Class	Per 1,000 Gallons	Per 100 Cubic Feet
Residential (All systems except Pilgrim Hills, Pinewood and Redwood Farms)	\$7.048	\$5.271
Residential (Pilgrim Hills, Pinewood and Redwood Farms)	\$8.498	---
Commercial	\$6.085	---
Public Authority	\$5.804	---

MONTHLY FLAT RATE CHARGES - MANSFIELD SYSTEMS, ROLLING HILLS, BEECHWOOD

	Monthly
Residential - Mansfield Flat Rate except Westchester East and Westchester Village customers	\$68.22
Residential - Westchester East and Westchester Village customers	\$51.16
Senior Housing - Mansfield System and Jensen's Rolling Hills and Beechwood Communities	\$37.80
Mansfield Seasonal Systems	\$54.20

SEASONAL METERED CHARGES

Meter Size	Seasonal Meter Charge*	Commodity Charge (per thousand gallons)
5/8"	\$306.94	\$7.048

*Seasonal meter charge is based on 12 months of the basic service charge

SCHEDULE OF SPECIAL CHARGES

The PURA Decision authorizes separate Fire Protection Charges as well as a number of Special Charges for various non-routine services.

SERVICE TURN ON / OFF & METER CHARGES	
Service Turn Off – Normal Hours	\$43
Service Turn On – Normal Hours	\$43
Service Turn Off – After Hours	\$65
Service Turn On – After Hours	\$65
Service Turn On – Large Meter \geq 2" – Normal Hours	\$43
Service Turn On – Large Meter \geq 2" – After Hours	\$65
Turn On Service at Curb – Normal Hours	\$43
Turn On Service at Curb – After Hours	\$65
Frozen Meter Charge – Normal Hours	\$54
Frozen Meter – After Hours	\$81
MISCELLANEOUS FEES & CHARGES	
Bulk Water Account Activation	\$54
Bulk Water Commodity Charge	Commercial Metered Rate
Unauthorized Hydrant Use	\$215
Unauthorized Water Use	\$215
Curb Box Repairs – Equipment Required	\$323
Curb Box Repairs – Hand Dug	\$108
Cross Connection Notice Fee	\$43
COLLECTION FEES	
Returned Check Fee	\$30
Late Payment/Interest Fee*	1.5% per month

PRIVATE FIRE PROTECTION CHARGES	
Connection Size	Per Month Charge
6" Service Connection	\$174.76

PUBLIC FIRE PROTECTION CHARGES	
	Monthly Charge
Per Hydrant	\$24.08 each
Per Inch-Foot	\$0.01188

*Note: Late payment/interest charges are applied to amounts past due 30 days or more at a rate of 1.5 percent per month. Interest charges will appear on customer notices and subsequent bills based on the amount outstanding and time past due.

If you need additional information on this topic or have specific questions, please feel free to contact the Connecticut Water customer service team at 1-800-286-5700.



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