

Connecticut Water Company
93 West Main Street
Clinton, CT 06413
Customer Service: 800.286.5700



January 10, 2020

Re: White Sand Beach Association Water Main Replacement

Dear Valued Customer:

Connecticut Water Company will be replacing water main on Springfield Road, New Britain Road and White Sand Beach Road beginning on or about the week of January 13, 2020. The work hours will be 7 a.m. to 4:30 p.m., Monday through Friday. We expect that the project will be completed by the Memorial Day holiday weekend.

This work to improve your water system is possible because of our Water Infrastructure and Conservation Adjustment (WICA) program. WICA funds enable us to accelerate the replacement of aging water system infrastructure and sustain valuable water resources. These projects ensure you and future generations of customers will continue to have reliable water service.

This project will replace the current water main and install new water main at a depth that is capable of providing year round service. Any customer wishing to pursue year round service is subject to Town and Health District requirements.

As part of the project, we will also be replacing our portion of the water service line that runs from our water main to approximately the curb line. It may be necessary to briefly interrupt your water service during that time. We will notify you at least 24 hours in advance of planned interruptions so that you can plan accordingly. Most interruptions are brief, lasting less than a few hours. It is not necessary that anyone be present at your home or business at the time of the replacement.

We also ask that you use caution in the construction zone. Our work will involve excavation of trenches that may be up to 6 feet deep. Our contractor will take all required safety measures to ensure the work area is safe, including appropriate signs, barricades and traffic control. At times traffic lanes may be restricted. Work of this nature can be a natural attraction to children and we ask that children be kept clear of the area.

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Restoration work in the area, such as repaving of driveway aprons and restoration of grass along the curb line will take place when the project is fully completed. Due to seasonal constraints around paving and planting, the restoration work may take place several weeks after we have moved through your area.

Updated information on this project can be found on our website at www.ctwater.com/projects. Additional information, including scheduled service interruptions, will be communicated through phone, text and e-mail messages. You will only receive these notifications if we have your contact information. Please visit www.ctwater.com/notification for convenient ways to provide your contact information for future notifications.

Thank you for your patience and understanding as we work to improve our water main infrastructure to better serve customers. If you have any questions concerning this project, please contact Adam Cost, Infrastructure Rehabilitation Coordinator, at 860-664-6156.

Sincerely,

A handwritten signature in cursive script, appearing to read "D.F. Lesnieski, Jr.", written in black ink.

Daniel F. Lesnieski, Jr.
Infrastructure Rehabilitation Manager

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