Connecticut Water Company 93 West Main Street Clinton, CT 06413

Customer Service: 800.286.5700



February 18, 2020

«Owner_Name_» «Owner_Address» «City», «State» «Zip»

Re: Town of Killingly, Water Main Replacement

Dear Valued Customer:

The Connecticut Water Company is beginning water utility work in your area very soon. We will be replacing a water main on Taos Drive & Wauregan Road (Route 12) beginning on or about the week of March 2nd, 2020. The work hours will be 7 am to 4:30 pm Monday through Friday. This project will replace a transmission main for our Plainfield distribution system. This work will improve reliability of water service and enhance fire protection in your area. The work is being done through our Capital Improvement program.

We expect the project to be completed by October 2020. The project also gives the residents an opportunity to connect to the new water main if they wish to do so. If you are interested in learning more about connecting your property to the public water supply, please call 1-800-286-5700 to speak to one of our Customer Service Representatives, or visit our website to complete an online water service inquiry form at https://www.ctwater.com/customers/inquire-about-water-service-availability.

We also ask that you use caution in the construction zone. Our work will involve excavation of trenches that may be up to 6 feet deep. Our contractor will take all required safety measures to ensure the work area is safe, including appropriate signs, barricades and traffic control. At times traffic lanes may be restricted. Work of this nature can be a natural attraction to children and we ask that children be kept clear of the area.

Restoration work in the area, repaving of driveway aprons and restoration of grass along the curb line will take place when the project is fully completed, and may take place several weeks after we have moved through your area.

Updated information on this project can be found on our Web site at www.ctwater.com/Projects. We will provide project updates and provide information on the anticipated restoration schedule.

Thank you for your patience and understanding as we work to improve our water main infrastructure in the Town of Killingly. If you have any questions concerning this project, please contact Sean T. Smith, Infrastructure Rehabilitation Coordinator, at (203) 499-8901 or by email at stsmith@ctwater.com.

Sincerely,

Daniel F. Lesnieski, Jr.

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Infrastructure Rehabilitation Manager