

## Connecticut Water Reports Reservoirs Have Recovered from 2020 Drought

After severe drought levels last year, company reports each reservoir at full capacity as of mid-January

**CLINTON, Conn. — Jan. 20, 2021**— After experiencing widespread drought conditions across the state this summer and fall which prompted water conservation requests in many communities, Connecticut Water reports that as of mid-January, each of its surface water sources, or reservoirs, have recovered from 2020's historic drought conditions.

"While our water supply levels remained adequate for customer needs in 2020, residential water usage last year was considerably higher due to the COVID-19 pandemic. It took our reservoirs the full balance of last year and into the early days of 2021 to reach full capacity," said Craig Patla, Vice President of Service Delivery for Connecticut Water. We relied heavily on December's rain and snow to recover from 40% higher usage as well as the kinds of drought conditions we had not seen since 2016." At the peak of the drought, surface water supplies across the state were at about 60-65% combined capacity.

Connecticut Water maintains 18 surface water supplies and over 200 groundwater wells in the 60 water systems it operates throughout the state. The company has made considerable investment in water supplies, treatment, and interconnections to provide operational flexibility to support customer needs during periods of drought or high demands.

Many systems received conservation requests this summer and fall to extend the available water supply to serve the needs of the community. "While we are thankful for the change in weather conditions, we're also grateful to the commitment of our customers to cut unnecessary water usage, such as lawn watering, so that we were able to maintain enough volumes in our systems to serve our communities," Patla added.

While the state has largely recovered from the impacts of the drought, water conservation is recommended all year round. For tips on how to conserve, visit [ctwater.com/conservation](http://ctwater.com/conservation).

### About Connecticut Water:

Connecticut Water Company provides water service to nearly 350,000 people in 60 Connecticut communities and wastewater service to 10,000 people in Southbury, Connecticut.

The towns served are Ashford, Avon, Beacon Falls, Bethany, Bolton, Brooklyn, Burlington, Canton, Chester, Clinton, Colchester, Columbia, Coventry, Deep River, Durham, East Granby, East Haddam, East Hampton, East Windsor, Ellington, Enfield, Essex, Farmington, Griswold, Guilford, Haddam, Hebron, Killingly, Killingworth, Lebanon, Madison, Manchester, Mansfield, Marlborough, Middlebury, Naugatuck, Old Lyme, Old Saybrook, Oxford, Plainfield, Plymouth, Portland, Prospect, Simsbury, Somers, South Windsor, Southbury, Stafford, Stonington, Suffield, Thomaston, Thompson, Tolland, Vernon, Voluntown, Waterbury, Westbrook, Willington, Windsor Locks and Woodstock.

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