

Connecticut Water 2020 Corporate Sustainability Report Available

Highlights Include Protection of Watershed Land, Conservation Education, Workplace Safety

CLINTON, Conn. — June 21, 2021 — Connecticut Water is keenly aware of its broader responsibility as a business regarding environmental, social and governance (ESG) issues. The company has been actively involved in state policy and programs to support these important efforts in Connecticut for years.

Highlights of sustainability initiatives during 2020 are now available in the company's Corporate Sustainability Report, available online at www.ctwater.com/sustainabilityreport. The report was developed in partnership with SJW Group, the parent company of Connecticut Water and its sister companies Maine Water, San Jose Water and Canyon Lake Water Service Company and reflects work in Connecticut and across the organization.

Some of the 2020 initiatives include:

- The purchase of 154 additional acres of watershed land in Tolland to permanently protect the Shenipsit Lake Reservoir, the company's largest surface water supply;
- The implementation of resiliency measures in our water systems which ensured that no customer lost water through the widespread power outages caused by Tropical Storm Isaias;
- Sourcing 30% Class I Renewable Energy for operations, in advance of the 2025 Connecticut statutory standard;
- A best in enterprise safety incident rate;
- 94% of employees reported the company planned and handled its COVID-19 response well
- Becoming the first and only Connecticut utility company to be certified as a HEARTSafe Workplace;
- Continued investment in infrastructure replacement and implementation of advanced leak detection practices to reduce water loss throughout our systems to conserve water and energy;
- Re-development of the company's popular Water Drop Watchers program, an award-winning lesson on the water cycle and conservation for third graders, so it could be offered virtually to students to support Connecticut teachers while sharing our employees' knowledge and passion for water conservation; and
- Over \$120,000 in community support for municipalities and non-profits including the School Water Bottle Filling Station and Firefighter Support Grant Programs

About Connecticut Water Company: Connecticut Water is a public water and wastewater utility regulated by the Connecticut Public Utilities Regulatory Authority that provides water service to more than 350,000 people in 60 Connecticut communities and wastewater service to 10,000 people in Southbury, Connecticut.

The towns served are Ashford, Avon, Beacon Falls, Bethany, Bolton, Brooklyn, Burlington, Canton, Chester, Clinton, Colchester, Columbia, Coventry, Deep River, Durham, East Granby, East Haddam, East Hampton, East Windsor, Ellington, Enfield, Essex, Farmington, Griswold, Guilford, Haddam, Hebron, Killingly, Killingworth, Lebanon, Madison, Manchester, Mansfield, Marlborough, Middlebury, Naugatuck, Old Lyme, Old Saybrook, Oxford, Plainfield, Plymouth, Portland, Prospect, Simsbury, Somers, South Windsor, Southbury, Stafford, Stonington, Suffield, Thomaston, Thompson, Tolland, Vernon, Voluntown, Waterbury, Westbrook, Willington, Windsor Locks and Woodstock.

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