

Connecticut Water Annual Water Quality Reports Available

*Reports contain detailed 2020 water quality testing results from each water system
Includes information on water sources, conservation*

CLINTON, Conn. — July 20, 2021 — Connecticut Water Company’s latest water quality reports are available online. The reports show that all of company’s more than 60 systems deliver water to customers that meets, or is better than, state and federal requirements for drinking water. The reports summarize water quality testing done in 2020 and include information on source protection measures and what the company is required to test for under the Safe Drinking Water Act.

“Connecticut Water employees are committed to delivering customers clean, high-quality drinking water at their taps 24 hours a day 7 days a week. We know water is one of life’s essentials and touches everything we care about,” said Craig J. Patla, Connecticut Water’s Vice President - Service Delivery. “We encourage our customers to read their system’s report to see the extensive water quality testing and monitoring that is performed throughout the year so customers can have confidence in the quality of the water delivered in our systems.”

The Connecticut Department of Public Health (DPH) has oversight of drinking water quality in the state. Connecticut Water tests and treats the water to ensure it complies with drinking water standards and reports test results to DPH. Over 170,000 water quality tests are conducted each year on more than 120 water quality parameters – that’s an average of 400+ test each day. Water is tested prior to treatment, during the treatment process, in the distribution system, and at a random sample of customer homes. Water quality samples are tested at laboratories certified by DPH and test results are submitted to DPH’s Drinking Water Division.

Water Quality Reports can be read online or downloaded at ctwater.com/waterquality. There is also information on the website about PFAS in drinking water and answers to frequently asked questions about water quality. Customers without online access can obtain a free copy of the water quality report by calling 1-800-286-5700 between 8 a.m. and 4:30 p.m., Monday through Friday, except holidays.

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About Connecticut Water:

Connecticut Water provides water service to about 106,000 customers in 60 Connecticut towns and wastewater services to 3,000 customers in the town of Southbury, Connecticut.

The towns served are Ashford, Avon, Beacon Falls, Bethany, Bolton, Brooklyn, Burlington, Canton, Chester, Clinton, Colchester, Columbia, Coventry, Deep River, Durham, East Granby, East Haddam, East Hampton, East Windsor, Ellington, Enfield, Essex, Farmington, Griswold, Guilford, Haddam, Hebron, Killingly, Killingworth, Lebanon, Madison, Manchester, Mansfield, Marlborough, Middlebury, Naugatuck, Old Lyme, Old Saybrook, Oxford, Plainfield, Plymouth, Portland, Prospect, Simsbury, Somers, Southbury, South Windsor, Stafford, Stonington, Suffield, Thomaston, Thompson, Tolland, Vernon, Voluntown, Waterbury, Westbrook, Willington, Windsor Locks and Woodstock.

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