

Time is Running Out to Apply for Federally Funded Low-Income Assistance for Water and Sewer Bills

June 30 is the deadline to apply for Federal funds temporarily available through Low-Income Household Water Assistance Program (LIHWAP)

CLINTON, Conn. – May 11, 2022 – Connecticut Water is encouraging income-eligible households that are behind on their water and wastewater bills to apply to the Low-Income Household Water Assistance Program (LIHWAP). LIHWAP pays up to \$1,000 in delinquent water and wastewater bills for those meeting eligibility requirements. The program is federally funded and administered by community action agencies across Connecticut. More information on the program is available at: https://portal.ct.gov/heatinghelp/knowledge-base/articles/ceap-and-lihwap---joint-program?language=en_US. The deadline to apply is June 30, 2022.

An online application for LIHWAP assistance is available at https://portal.ct.gov/heatinghelp/applyonline?language=en_US.

Connecticut Water also offers its own financial assistance program to customers through its Help-2-Our Customers (H₂O) program, such as the Water Rate Assistance Program, or WRAP, that provides a 15% discount on water bills for income-eligible customers. In addition, the company continues to offer COVID-19 payment plans that offer up to 24 month, no interest payment options for overdue balances. The COVID payment plans are available to any customer for any reason, as required by the Connecticut Public Utilities Regulatory Authority. Connecticut Water also partners with Operation Fuel: www.operationfuel.org.

Customers interested in the LIHWAP program can visit: https://portal.ct.gov/heatinghelp/applyonline?language=en_US. Information on Connecticut Water's H₂O program and its partnership with Operation Fuel is available at [www.ctwater.com/H₂O](http://www.ctwater.com/H2O).

About Connecticut Water

Connecticut Water serves more 350,000 people in 60 communities throughout the state of Connecticut.

The towns served are Ashford, Avon, Beacon Falls, Bethany, Bolton, Brooklyn, Burlington, Canton, Chester, Clinton, Colchester, Columbia, Coventry, Deep River, Durham, East Granby, East Haddam, East Hampton, East Windsor, Ellington, Enfield, Essex, Farmington, Griswold, Guilford, Haddam, Hebron, Killingly, Killingworth, Lebanon, Madison, Manchester, Mansfield, Marlborough, Middlebury, Naugatuck, Old Lyme, Old Saybrook, Oxford, Plainfield, Plymouth, Portland, Prospect, Simsbury, Somers, Southbury, South Windsor, Stafford, Stonington, Suffield, Thomaston, Thompson, Tolland, Vernon, Voluntown, Waterbury, Westbrook, Willington, Windsor Locks and Woodstock.

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