

UNIONVILLE DIVISION

Water Service Rates

Water Service Rates are set by the Connecticut Public Utilities Regulatory Authority (PURA).

Effective 1/1/2026



The charges for all customers include a Basic Service Charge, Water Usage Charge and PURA-Approved Surcharges or Credits.

- **Basic Service Charge** covers the cost associated with basic operation, billing and customer service. This charge is based on the meter size on your account. These Basic Service Charges are applied even if there is no consumption at a premise during a particular billing period.
- **Water Usage Charge** is based on the number of gallons, or cubic feet used, multiplied by the approved rate. This charge shows on the bill in units of gallons or cubic feet depending on how the meter installed at your premises records the usage. Water usage charges are also subject to a Water Conservation Rate. See table for more information.
- **PURA-Approved Surcharges or Credits** are applied on a percentage basis to the total of the Basic Service Charge and Water Usage Charge as noted below:
 - **Water Infrastructure and Conservation Adjustment (WICA)** recovers the costs for eligible infrastructure replacement projects and certain conservation related expenses. This charge may be adjusted every six months.
 - **Water Revenue Adjustment (WRA)** ensures that water utilities do not over-collect or under-collect the revenues that were approved in rates by PURA. This charge is reviewed annually and may be a charge or credit on customers' bills based on actual revenues collected in the prior year. WRA is also applied to miscellaneous service charges and service fees.
 - The **Water Quality & Treatment Adjustment (WQTA)** recovers the cost of implementing treatment for new EPA regulations, such as those for removing PFAS from drinking water, between rate cases. This charge may be adjusted every 12 months.



Most Connecticut Water customers are billed quarterly, though some are billed monthly. The number of days in a billing cycle may vary slightly, but your **Basic Service Charge** and **Water Usage Charge** reflect the actual usage and days in the billing period for your account.

Basic Service Charge (Year Round)			
Meter Size	Quarterly	Monthly	Daily Rate
5/8"	\$42.24	\$14.08	\$0.46300
3/4"	\$63.36	\$21.12	\$0.69400
1"	\$105.60	\$35.20	\$1.15700
1 1/2"	\$211.20	\$70.40	\$2.31500
2"	\$337.92	\$112.64	\$3.70300
3"	\$633.60	\$211.20	\$6.94400
4"	\$1,056.00	\$352.00	\$11.57300
6"	\$2,112.00	\$704.00	\$23.14500
8"	\$3,379.20	\$1,126.40	\$37.03200
10"	\$5,068.80	\$1,689.60	\$55.54800
12"	\$12,249.60	\$4,083.20	\$134.24200

Water Usage Charge (Year Round)		Per 1,000 Gallons	Per 100 Cubic Feet
Customer Class			
Residential 5/8" & 3/4" (First 18,000 Gals or 2,400 CF)		\$6.750	\$5.049
Residential 5/8" & 3/4" (Over 18,000 Gals or 2,400 CF)		\$8.750	\$6.545
Residential 5/8" & 3/4" (Over 30,000 Gals or 4,000 CF)		\$14.750	\$11.034
Residential 1" and greater		\$6.750	\$5.049
Commercial		\$6.750	\$5.049
Industrial		\$6.750	\$5.049
Public Authority		\$6.750	\$5.049

Schedule of Special Charges

Fire Protection Charges and Special Charges for various non-routine services.

Service Turn On/Off & Meter Charges		Private Fire Protection Charges	
	Rate	Service Connection Size	Quarterly Fee Per Connection
Service Turn Off (Normal Hours)	\$45	2" or Lower	\$62.384
Service Turn On (Normal Hours)	\$45	3"	\$140.673
Service Turn Off (After Hours)	\$65	4"	\$195.637
Service Turn On (After Hours)	\$65	6"	\$459.217
Frozen/Damage Meter Charge (Normal & After Hours)		8"	\$811.658
5/8"	\$95	10"	\$1,252.916
3/4"	\$136	12"	\$1,783.045
1"	\$174		
1 1/2"	\$343		
2"	\$455		
3"	\$715		
4"	\$952		
6"	\$1,655		

Miscellaneous Fees & Charges		Public Fire Protection Charges	
	Rate	Per Month	Per Quarter
Bulk Water Account Activation or Key Charge	\$150	\$22.150	\$66.45
Bulk Water Commodity Charge		\$0.131661	\$0.394983
Unauthorized Water Use		\$0.105329	\$0.315987
Curb Box Repairs (Equipment Required)			
Curb Box Repairs (Hand Dug)			
Cross Connection Notice Fee			
Failure to Comply with Water Use Restriction Fee			
Water Service Capability Report – Individual Premise Consumption Report			
Water Service Capability Report – Summary Premise Consumption Report			

Collection Fees		
		Rate
Return Check Fee		\$40
Lien Placement Fee		\$260
Late Payment Interest Fee – Per Month*		1.50%

Water Conservation Rate (Gallons per Quarter)		
TIER 1:	TIER 2:	TIER 3:
First 18,000	18,001 – 30,000	30,001+
		Typical commodity charge
		\$2 increase per 1,000 gallons over 18,000
		\$6 increase per 1,000 gallons over 30,000



Financial Assistance

Income-eligible customers qualify for discounts on their water bills. For more information and to apply, call **1.800.286.5700** or visit ctwater.com/Support.

INCOME LEVEL	DISCOUNT
100% Federal Poverty Rate	80%
200% Federal Poverty Rate	40%
60% State Median Income	10%

Connecticut Water also offers deferred payment arrangements, other customer assistance programs, and is a Generation Power CT partner.

*Late payment/interest charges are applied to amounts past due 30 days or more at a rate of 1.5% per month. Interest charges will appear on customer notices and subsequent bills based on the amount outstanding and time past due.



Pay your bill online by check or credit card at ctwater.com • For more information call 1-800-286-5700