

CONNECTICUT WATER

SEASONAL CUSTOMER GUIDE

Customers are designated as seasonal customers based on the town's designation that the dwelling cannot be occupied year-round. Water service is turned on and shut off seasonally to prevent your service line from freezing or causing damage to your property.



SPRING

By April 15th your water connection will be active. You can turn on your water at your leisure by turning on the stop and waste valve located on your property. We recommend that customers close all taps before operating your stop and waste valve. Once you have turned your stop and waste valve on, check each tap and fixture to ensure there was no damage to your household plumbing over the winter months.

NOTE:

At the time that water service is reactivated by Connecticut Water, our representative will ensure that water is not flowing into the home before leaving. Should we find that water is running into the home, we will leave the company connection in the off position to prevent any damage to the home, and you will need to schedule an appointment for activation.



FALL

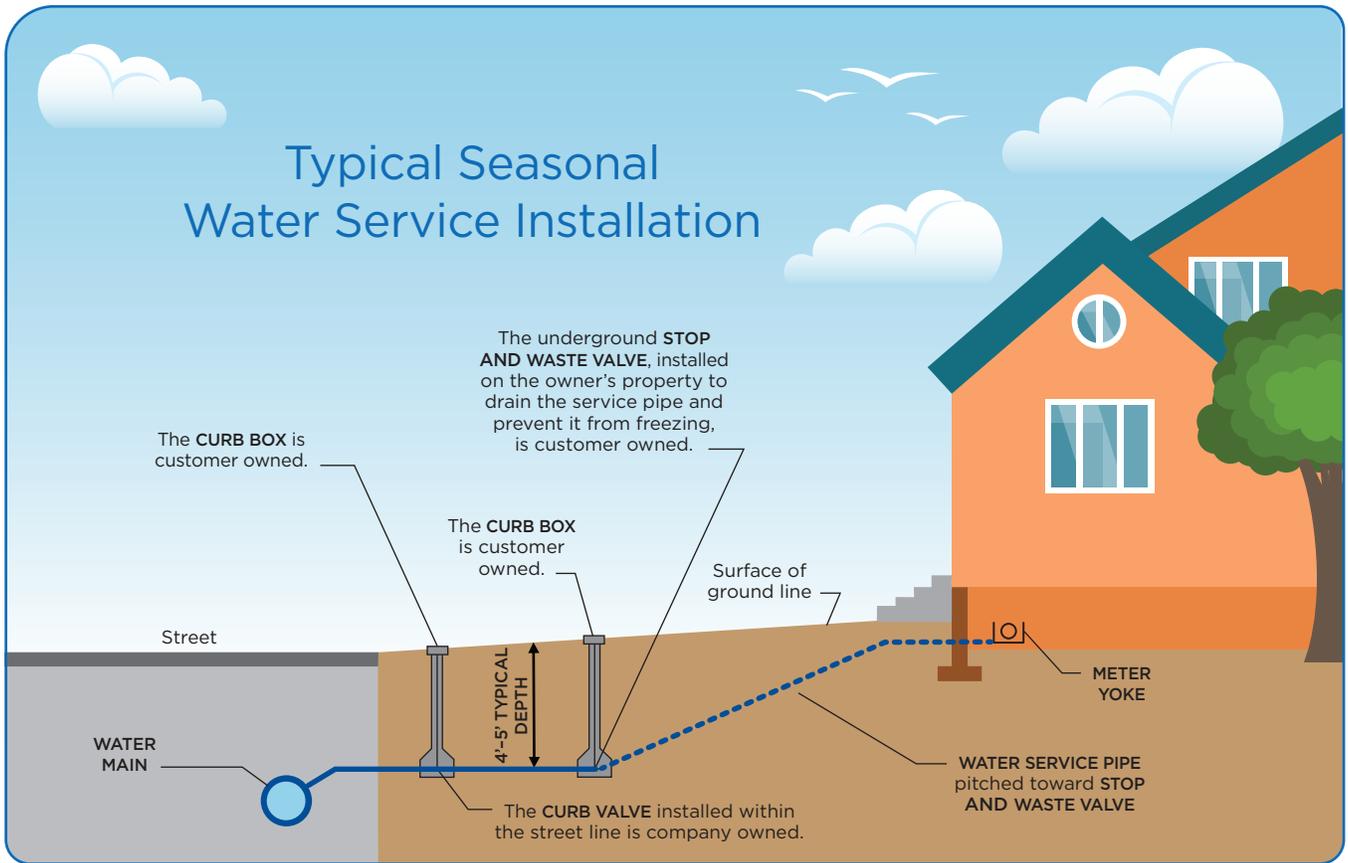
Please turn off your water by November 1st by closing the stop and waste valve (to the off position) and drain the plumbing of your home. Connecticut Water will then turn the street connection to the off position to deactivate your service. At that time, we will read (and remove, if applicable) the meter for final billing.

NOTE:

The stop and waste valve is constructed in such a manner that when in the off position, it stops the flow of water into the home and assists in draining the service line from the home.

Please refer to the diagrams on the reverse side
for the typical seasonal service layout.

Typical Seasonal Water Service Installation



Typical Seasonal Water Service Installation with Meter Pit

